

COMPLAINT FORM



In order to file a complaint with NeoFin, kindly complete all parts of the form below.

The NeoFin Foundation does its utmost to handle applications thoroughly; however, it could be that you do not agree with the manner NeoFin works or makes its decisions. Upon receipt of your complaint we will do our best to handle it to the best of our abilities in a bid to hopefully clarify matters for you.

Further to this, your fully complaint enables us to evaluate our services with the objective of improving them.

Mr/Mrs/Ms.: _____

First name: _____

Last name: _____

Address: _____

Postal/zip code: _____

City: _____

Country: _____

Telephone number: +63 _____

(The country phone code list e.g. Philippines +63)

E-mail: _____

- Complaint regarding:
- Reason of rejection
 - Working method company staff
 - Lead time
 - Other

Complaint:
